

DWM Performance Report

1/1/2018 to 12/31/2018

Type	Origin	Code	Description	Complaints			Reinspections			Other			Total		
				Inspected	Passed	%	Inspected	Passed	%	Inspected	Passed	%	Inspected	Passed	%
CBG	MUL		CBG FUEL QUALITY	1	1	100%	0	0	0%	117	108	92%	118	109	92%
CBG	SUL		CBG FUEL QUALITY	13	11	84%	1	1	100%	211	198	93%	225	210	93%
CBG	UNL		CBG FUEL QUALITY	15	13	86%	5	3	60%	213	201	94%	233	217	93%
Total for: CBG				29	25	86%	6	4	66%	541	507	93%	576	536	93%
CTD		300	Counting Device	1	1	100%	0	0	0%	0	0	0%	1	1	100%
Total for: CTD				1	1	100%	0	0	0%	0	0	0%	1	1	100%
FLD		011	Fuel Dispenser	21	17	80%	3	2	66%	114	85	74%	138	104	75%
FLD		012	Fuel Dispenser	50	43	86%	0	0	0%	1701	1596	93%	1751	1639	93%
FLD		013	Fuel Dispenser	10	10	100%	0	0	0%	16	12	75%	26	22	84%
FLD		014	Fuel Dispenser	17	14	82%	0	0	0%	163	128	78%	180	142	78%
FLD		016	Fuel Dispenser	233	191	81%	5	5	100%	4932	3977	80%	5170	4173	80%
FLD		017	Fuel Dispenser	0	0	0%	0	0	0%	1	1	100%	1	1	100%
FLD		018	Fuel Dispenser	177	151	85%	6	4	66%	4225	3523	83%	4408	3678	83%
FLD		019	Fuel Dispenser	2	2	100%	0	0	0%	30	20	66%	32	22	68%
FLD		211	Gasoline Dispenser (Area A)	1	1	100%	0	0	0%	3	3	100%	4	4	100%
FLD		212	Gasoline Dispenser (Area A)	0	0	0%	0	0	0%	28	26	92%	28	26	92%
FLD		213	Gasoline Dispenser (Area A)	1	1	100%	0	0	0%	6	3	50%	7	4	57%
FLD		214	Gasoline Dispenser (Area A)	12	11	91%	0	0	0%	357	338	94%	369	349	94%
FLD		215	Gasoline Dispenser (Area A)	0	0	0%	0	0	0%	3	3	100%	3	3	100%
FLD		216	Gasoline Dispenser (Area A)	814	713	87%	3	3	100%	14611	13834	94%	15428	14550	94%
FLD		217	Gasoline Dispenser (Area A)	0	0	0%	0	0	0%	4	3	75%	4	3	75%
FLD		218	Gasoline Dispenser (Area A)	0	0	0%	0	0	0%	33	33	100%	33	33	100%
Total for: FLD				1338	1154	86%	17	14	82%	26227	23585	89%	27582	24753	89%
FLQ	DSL		RETAIL FUEL QUALITY	15	11	73%	11	7	63%	96	90	93%	122	108	88%
FLQ	MUL		RETAIL FUEL QUALITY	3	3	100%	3	3	100%	79	74	93%	85	80	94%
FLQ	OTH		RETAIL FUEL QUALITY	2	1	50%	3	1	33%	18	15	83%	23	17	73%
FLQ	SUL		RETAIL FUEL QUALITY	9	8	88%	5	5	100%	213	208	97%	227	221	97%

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FLQ	UNL		RETAIL FUEL QUALITY	13	9	69%	7	7	100%	245	239	97%	265	255	96%
			Total for: FLQ	42	32	76%	29	23	79%	651	626	96%	722	681	94%
LGS		003	Scale 2001 lb-7500 lb	30	25	83%	0	0	0%	47	41	87%	77	66	85%
LGS		004	Scale 20001 lb-60000 lb	1	1	100%	0	0	0%	18	18	100%	19	19	100%
LGS		005	Scale > 60000 lb	23	18	78%	1	1	100%	107	80	74%	131	99	75%
LGS		104	Scale 7501 lb-20000 lb	0	0	0%	0	0	0%	89	89	100%	89	89	100%
			Total for: LGS	54	44	81%	1	1	100%	261	228	87%	316	273	86%
LMD		006	Liq. Measure < 12 gpm	34	12	35%	3	3	100%	698	418	59%	735	433	58%
LMD		007	Liq. Measure 13-150 gpm	2	0	0%	0	0	0%	3	3	100%	5	3	60%
			Total for: LMD	36	12	33%	3	3	100%	701	421	60%	740	436	58%
LPG		027	LPG Bottle Dock	5	2	40%	0	0	0%	117	63	53%	122	65	53%
LPG		031	LPG Meter	0	0	0%	0	0	0%	1	1	100%	1	1	100%
			Total for: LPG	5	2	40%	0	0	0%	118	64	54%	123	66	53%
PKG	R		PACKAGE RANDOM	63	61	96%	12	12	100%	1798	1664	92%	1873	1737	92%
PKG	S		PACKAGE STANDARD	46	34	73%	0	0	0%	2595	2502	96%	2641	2536	96%
			Total for: PKG	109	95	87%	12	12	100%	4393	4166	94%	4514	4273	94%
PRC			PRICING	40	31	77%	134	120	89%	1212	1147	94%	1386	1298	93%
			Total for: PRC	40	31	77%	134	120	89%	1212	1147	94%	1386	1298	93%
RSR		052	RSR	0	0	0%	0	0	0%	2	0	0%	2	0	0%
			Total for: RSR	0	0	0%	0	0	0%	2	0	0%	2	0	0%
SMS		001	Scale < 500 lb	170	153	90%	3	3	100%	3868	3473	89%	4041	3629	89%
SMS		002	Scale 501 lb-2000 lb	1	0	0%	0	0	0%	5	5	100%	6	5	83%
			Total for: SMS	171	153	89%	3	3	100%	3873	3478	89%	4047	3634	89%

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TMD		302	Timing Device	15	14	93%	0	0	0%	1	1	100%	16	15	93%
Total for: TMD				15	14	93%	0	0	0%	1	1	100%	16	15	93%
UPC			UPC	139	101	72%	184	141	76%	1028	887	86%	1351	1129	83%
Total for: UPC				139	101	72%	184	141	76%	1028	887	86%	1351	1129	83%
VPR	OTH	058	VAPOR OTHER (SPC,other)	0	0	0%	0	0	0%	291	281	96%	291	281	96%
VPR	PRB	058	VAPOR PRE-BURIAL (PRB,REP)	0	0	0%	0	0	0%	3	3	100%	3	3	100%
VPR	VAN	058	VAPOR ANNUAL (VAN,REA)	0	0	0%	0	0	0%	34	34	100%	34	34	100%
VPR	VCO	058	VAPOR COMPLIANCE (VCO,REC)	0	0	0%	0	0	0%	1	0	0%	1	0	0%
Total for: VPR				0	0	0%	0	0	0%	329	318	96%	329	318	96%
WMA		050	Public WMA	0	0	0%	0	0	0%	6	2	33%	6	2	33%
Total for: WMA				0	0	0%	0	0	0%	6	2	33%	6	2	33%
Grand Total				1979	1664	84%	389	321	82%	39343	35430	90%	41711	37415	89%

Average Days to Resolve Complaints: 8 (does not include moving complaints)

of Devices Denied a License: 0

Inspections not included above

Education: 6

Licensing: 4

Collections: 69