

Registered Service Agent (RSA) / Registered Service Representative (RSR) User's Guide

Weights and Measures Services Division (WMSD)

PLACED IN SERVICE REPORT ONLINE (PISR)



For your convenience WMSD has set up a web application to submit your PISR ONLINE....

...a valuable tool for RSA/RSR's that makes PISR submission accurate, simple and fast. You also have the option to view and track all your PISR submissions.

PISR ONLINE DATA ENTRY INSTRUCTIONS

Each RSR has been provided with a user name and password to fill out and submit a Placed in Service Report (PISR) online. If you do not have a user name and password, contact <u>dwm@azda.gov</u> to request one.

- A. Go to https://ctutools.azda.gov/DWMpisr/pisronline.asp
- B. Enter the User Login and password given to you by the Division. If you need a password reset, please contact dwm@azda.gov.

Your user login is the email address* you provided during your application.

IMPORTANT: The first time you login, you will be prompted to change your password.

Please note that your New Password must NOT contain any spaces, the word "password" or your email address, and must contain at least 6 letters and or numbers. Only letters and numbers are valid. Special characters are not allowed ie "#\$*& etc.



	ARIZONA DEPARTMENT OF AGRICULTURE WEIGHTS AND MEASURES SERVICES DIVISION	s.gov
Login successful but your password	Change Plasseved has expired.	
Password must not co	Ourwert Passacht New Fassacht Contimi Fassacht Ontern any spaces are voor bassacht de voor email address and must contain at least 8 letters andror numbers. Only letters and numbers are valid. Special characters are not allowed.	
		€ 100% .

C. Logging in will redirect you to the application homepage.

The home page contains information specific to your company as well as yourself.

On this page you have access to view:

- All of the PISR's submitted by your company if you click the PISR SUBMISSION HISTORY
- CHANGE MY RSR PASSWORD
- View the **Division FORMS**

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	CRE	ATE A NEW PISR R	EPORT IN 3 EASY	STEPS	
STEP 1: SEAR	AND SELECT A BUSINESS				
	Search By BMF #		ch For: 54321	SEARCH LOCATION	
MYLICENSEINFOR	RMATION				
REGISTERED SERV	ICE AGENT				
	HIM IN BUT IN BUT IN A BUT IN	LICENSE		Caretory Prove	602-771-4921 Fee
	Altonee 4425 W OLIVE AVE STI City Tildee 72 OLENDALE AZ 85302	E 134		LANDA Explore.	12/01/2013
REGISTEREDISER	ACE REPRESENTATIVE: # 1937 - MACKE	NZIE SMITH			
100	ASID # 1937 Dromotokov MACKENZIE SMITH	started tics	m transform	Qualified Test Dates Massier Attends Tale	Territy Meters.
	Email mamitti@azdwm.gov	29/12/2013	09/12/2013	09/12/2013	09/12/2013
	Beginning January 1, 2013	my con-submitted PISR will be us	received automatically after 7 busin	ess days have the creation cate	

*This address will be used by the Division to send you e-mail notifications regarding your PISR submissions and license information.

WEIGHTS AND MEASURES SERVICES DIVISION (WMSD) -rev MLW (12/26/2017)

CREATE A PISR ONLINE IN 3 STEPS:

STEP 1: SEARCH AND SELECT A BUSINESS

Use the **Search By** drop down menu and Select an option to **Search for** the location you are updating. Click on **SEARCH LOCATION**



Verify that the location you have chosen is correct. If you would like a different location, use the "HOME" link on the screen to do a new search.



STEP 2: CREATE/ENTER NEW PISR INFORMATION

ENTER GENERAL INFORMATION

- a. Service Date
- Business Signature (full name of the authorized individual signing the PISR)
- c. RSA Equipment Serial #'s

Click on

SAVE NEW PISR

d. **Notes** (this is optional and should be used to notify the Division of any and all contact changes to the location information.

HOME LOO	CATION OVERVIEW PISE SUBMISSION HISTORY CHANGE MY RSB.	PASSWORD FORMS LO
STEP 2a: CREATE NEW / EN		BEDT A7 95706
PISE # NEW - GENERAL INFORMATION	DMP: 32/10- PRTS 04 FUELING CR, 114 S VAL VISTA UR, GIL	DER1, AZ 03230
Service Data	RSA Equipment	
Boomest Signature RSA # - Company, 6 - NEW DEVICE PENDI RSR # - Signature 1937 - MACKENZIE SMI	ING LICENSE Note:	
Submit Dale: NOT SUBMITTED	Contact Information Changed. 🔟 (Include contact Infor	nation changes in the notes f
	SAVE NEW PISR	

NOTICE After you hit **SAVE NEW PISR**, a new PISR# is generated.

Use the drop down menu to select the **Device Type*** you are adding/deleting/repairing Click on <u>ADD TO REPORT</u>

*Devices only

STEP 24: CREATE NEW / ENTER PI	SR INFORMATION	
BMF	39278 - FRYS 64 FUELING CR, 774 S VAL VISTA DR, GILBERT, AZ 85	296
PISR # 7897 - GENERAL INFORMATION Devote Date: 09/12/2013 Rendman Ergader: MATTHEW THOMPSON RSA # - Censury: 6 - NEW DEVICE PENDINI UCEP 4551 # - Signature: 1927 - MACKENZE SMITH	RCA Constraint 1225 Strain for SEE Faller	- Active 0 - 1 - (022) Fuel - 5 - (216) Fuel
SLOWI CARE NOT SUBAITTED	Contact Information Changed	in the notes field above)
STEP 2b: CREATE NEW / ENTER P		
	Cevice Type: No device Type: Terming Device Net application Small Scale Large Scale Uniting Device	

N 07 00

STEP 2 .. continued ENTER DEVICE(S) DESCRIPTION(S)



Number must be different from 0

As the example shows below, the system automatically created 10 similar devices you requested in one step for your convenience. After device data entry is finished and before you click on **FINALIZE AND SUBMIT PISR TO THE DIVISION**, please look for any **INCOMPLETE** record data.

IMPORTANT: Remember, the PISR cannot be submitted if any record is marked as



Remember!!!! Save your work, click on <u>SAVE CHANGES....</u>

STEP 3: REVIEW AND SUBMIT PISR TO DWM

After you Click on **FINALIZE AND SUBMIT PISR TO WMSD** and all the data is completed, you can submit your PISR to WMSD.

Please notice on STEP 3 and before PISR is submitted, you still are able to:

- Edit Device information (by clicking over the Device Type link listed in blue ie. ELD link)
- Remove Devices (by clicking over <u>REMOVE</u> link at the end left side of the record LINE)
- Or Cancel the entire PISR (by using the Dropdown menu on the middle section selecting a reason and Click on <u>CANCEL PISR</u>).

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	OF AGRICULTURE			Device Lice	use Application					_
		HOME LOC	ATION OVERVIEW PISK S	UBMISSION HIS	TORY CHANGE N	Y RSR PASSWOR	RD FORMS LOG C	στ		
	STEP 2a: CREATE NEW			1				-		
			BMF: 3103 - SPEE	DY S PIT STOP	, 2817 N 7TH ST, I	PHOENIX, AZ 85	006			_
	PISR # 8295 - GENERAL INFOR	MATION							Activo Do	licon
	Service Date: 10/02/2013 Business Signature: Michael Jack	kson		RSA Equipmi Serial 1	ini 23456-90 is:			- 1.	(022) Fueling (027) LPG	
	RSA # - Company: 6 - NEW DEVI RSR # - Signature: 1937 - MACKE	ICE PENDING LIC ENZIE SMITH	CENSE	Note	please upoat HS:	ce phone cont	act 602-698-898;	- 2-	(058) VR Stag (216) Fueling	(vapor)
	Submit Date: NOT SUBMIT	TED	Contact In	formation Change	ed: 🔟 (Include cont	act information cha	nges in the notes field a	ibove)		
			Until this PISR	SAVE PI is submitted, you	SR CHANGES	ancel this PISR.				
			Cancel Reason	r III		CANCEL PIS	3			
	STEP 2b: ADD / ENTER	PISR DEVI	CE(s) INFORMATIO	N						
			Device Type:		• <u>AD</u>	D TO REPORT				
	STEP 3: REVIEW AND S	SUBMIT PIS	R TO DWM							
	SUBMIT STATEMENT: I have complied Report will no longer be editable by RSR. A	with all Arizona lega is per (ARS 20-2-60)	al requirements relating to the Depa 2): The registered service agency s retain a copy of the place	artment's RSA progra hall give a copy of t id-in-service report	am and am subject to a he placed-in-service rep or any required vapor re	civil penalty if a violat ort to the person who covery report for one	tion occurs (ARS 41-2115) owns or operates the com year.	Once submitted to E mercial device. The re	WM, this Placed gistered service	In Service agency shall
				FINALIZE PISR	ND SUBMIT TO DWM					
	SELECT THE DEVICE TYPE BELOW	TO GO BACK A	ND EDIT THE DEVICE INFOR	MATION						E
	PISR NON-TAXI DEVICE DETAIL	S	-					1	-	
	# Device Fee # Type Code	Service Code	Manufacturer	Model	Serial #	NTEP	Location / Pump #s	License Plate #	Tag #	Remove Device
	1 FLD 216 2 FLD 216	ADD ADD	WAYNE	B-12 B-12	242301 242302	02-136	6	-		Remove
	3 <u>ELD</u> 216 4 <u>FLD</u> 216 5 FLD 216	ADD	WAYNE	B-12 B-12 B-12	242304	02-136	8			Remove
	6 <u>FLD</u> 216 7 FLD 216	ADD	WAYNE	B-12 B-12	242307	02-136	9			Remove
	8 <u>FLD</u> 216 9 <u>FLD</u> 216	ADD ADD	WAYNE	B-12 B-12	242309 242310	02-136 02-136	5 8			Remove Remove
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			BEPARTMENT OF AGRICULTURE							
		Submi	ssion to DWM is compl	ete	ndel ourrenatur Lineen				017	
					BMF: 3103 - SPEI	EDY S PIT STOP, 281	7 N 7TH ST, PHOENIX, AZ	85006	MML]	_
		1	PISR # 8295 - GC - AAL INFOR	RMATION		RUA Environment	SALA-AA		7	Active Dev 1+(022) Fueling
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ubmission to W	MSD is complete		Enclose of Sector	LIEUSEINAI						
			SELECT THE DEVICE TYPE BELOW	N TO GO BACK AND	EDIT THE DEVICE INFORM	NOTAN				
nd you are do	ne Your PISR		Dist NON HAXI DEVICE DETAI	Service	Sand No.	T.T	Serial	Location (Vehicle	1
and you are do			# Type Code 1 FLD 216 2 FLD 216	ADD /	Manufacturer EAVNE EAVNE	Model 6-12 242 8-12 242	# NTEP 301 02-136 302 02-136	Pump 2s 6 6	Plate #	Taga
as submitted s	Successiully !!!		3 FLD 216 4 FLD 216	400 V 400 V	IAYNE IAYNE	6-12 242 8-12 242	303 02-136 304 02-136	7		
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			8 FLD 216 9 FLD 216	ADD /	AYNE	8-12 242 8-12 242	309 02-136 310 02-136	5.		
										4,10

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VIEW / PRINT SUBMITTED PISR

To View/Print* a report of your entered data, please Click on **PISR SUBMISSION HISTORY** link on the top menu, all your submitted reports will be listed this page. To view the report, Click on the **PISR** # or on preview to open the Report on PDF format file.

*Adobe Acrobat Reader is required to view PDF files. This is a free program available from the <u>Adobe web site</u>. Follow the down- load directions on the Adobe web site to get your copy of Adobe Acrobat Reader.



11120	RELEASE	EMP	6 NEW DE	VICE PE	NDING LICENSE, 442	S W OLIVE	AVE STE	34, GLEND	ALF, AZ 85307		
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Device Type FLD	Fee Code 218	Service Dock	Manufact	50797	Model 200321-00 2	Seria 19455-01		NTEP 95-2525	Location / Pump its	Velocie Liconse Piete 8	The #
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To print the PDF report please use your Internet browser **FILE -> Print** tools. You may email this to the location owner or operator.

IMPORTANT:

As per (A.A.C R3-7-602): The registered service agency shall give a copy of the Placed-In-Service Report (PISR) to the person who owns or operates the commercial device; The registered service agency shall retain a copy of the placed-in-service report or any required vapor recovery report for one year.

WEIGHTS AND MEASURES SERVICES DIVISION (WMSD) -rev MLW (12/26/2017)

FREQUENTLY ASKED QUESTIONS

Q: WHY CAN'T I LOGIN TO THE PISR ONLINE?

A: As the RSR you must have a valid and active User name and Password provided by WMSD to fill out and submit a PISR online. Your RSA and RSR location license must be valid. If you need to verify your license status or need help to reset your Password, please contact a WMSD representative at dwm@azda.gov.

Q: CAN I ENTER PISR INFORMATION FOR A NEW BUSINESS?

A: If the business has been assigned with a BMF # by DWM, YES you can. If not, please contact the DWM Licensing Division at 602-542-3578.

Q: DEVICE TYPE DROPDOWN LIST, IS NOT SHOW-ING THE DEVICE TYPE I NEED. WHY?

A: Although your RSA location's license is valid, you may not have certified weight/standards or passed the required tests with the Division. You can see this information on the PISR home page, bottom right corner "Qualified Test Dates".

Q: WHAT DOES THE FOLLOWING WARNING MESSAGE MEAN?

*** Unable to submit PISR to WMSD until incomplete records are updated.***

A: That means that the entered information is incomplete. Please look for records that show INCOMPLETE at the right side of the screen on Step 2b. and enter the required data, if a value is not available you may enter **N/A** to continue

* These fields are always required.

¹ Required for all ADD and REPAIR service types.

² Required for all REPAIR service types.

Q: WHY IS THE SYSTEM REMOVING MY TAG#"?

A: Please see attachment A, for TAG# data entry troubleshoot tips and definitions.

Q: WHY DID I RECEIVE AN EMAIL WITH THE SUBJECT "PISR REJECTION"?

A: WMSD is notifying that you PISR has been rejected. That can be for different reasons and your attention is required. Please login into the application and see the notes about the rejection and make the appropriate corrections and resubmit the PISR to WMSD for review and approval.

Q: AFTER LOGIN, THE APPLICATION STAYS AT THE SAME PAGE, WHAT CAN I DO TO CONTIN-UE?

- A: THAT CAN BE CAUSED BY YOUR INTERNET BROWER SETTINGS. Before continuing please be sure to have the following settings in your browser:
 - TEMPORARY FILES- From your Internet Explorer Menu, Please go to Tools ->Internet Options, Select General tab -> look for Browsing History in the middle section -> click on Settings -> Select the radio button Every time I visit this webpage -> click on OK-> on the remained opened window if enabled Click on Apply, otherwise OK.
 - TRUSTED SITES Please add our Website
 to the Trusted Sites within your explorer.
 From your Internet Explorer Menu, Please go
 to Tools ->Internet Options, Select Security tab -> Click on Trusted Sites (Green
 Check Picture) -> Click on Button Sites ->
 On this window inside the box " Add this
 website to the Zone:" please type: https://
 *.azda.gov/

and Click on ADD -> Close -> OK

Q: CAN I UPDATE THE PISR AFTER IT HAS BEEN SUBMITTED?

A: NO, Once submitted to WMSD, the Placed In Service Report will no longer be editable by the RSR.

ATTACHMENT A — ENTERING TAGS PISR ONLINE

A validation rule has been added to the PISR ONLINE to verify that TAG#s are valid for a location. The TAG# must exist on the PISR ONLINE, so, **if a TAG# does not exist** in our system for that location, the TAG # entered by the RSR will be removed and the record will then be marked as **'INCOMPLETE**" until a valid TAG # is entered.

Remember!!! The PISR cannot be submitted to WMSD if any record is marked as incomplete. All entered Tags must contain 7 characters total, a letter (Y or R or B) plus 6 digits without spaces.

If the Tag# contains 1 Letter and only 5 digits, **please add the digit '0**" between the letter and the 5 existing digits to complete the required 7 Characters. Example:

TAG COLOR	# PRINTED ON TAG	TAG# MUST ENTERED ON PISR ONLINE WITH THE FOLLOWING FORMAT *	
BLUE	B 28000	B 0 28000	Please note on the example digit 0 was added to BLUE and RED TAG# to comply
RED	R 81900	R 0 81900	with the 7 characters rule required by the system. The Yellow TAG# had already the required 7 characters, adding the digit 0
YELLOW	Y 126700	Y126700	was not required.

If TAG# cannot be found/ validated, please verify you entered the correct 7 digits required or contact WMSD.

ENFORCEMENT TAGS

Tags will contain the violation citation from statute, rule and/or Handbook. This will give RSRs the needed information to fix the device. The Division issues three types of enforcement tags:

OUT OF SERVICE TAG

Is a **red tag** that signifies that a commercial device does not meet legal requirements and that the owner or operator cannot use the device commercially until repaired. A RSR can place a device back into service and permanently remove the red tag once the device is meets Handbook 44 requirements without prior notification to the Division.

STOP-SALE STOP-USE TAG

Is a **blue tag** that signifies that an owner or operator cannot sell or use a commercial device, including a vapor recovery system component, commodity or liquid fuel, because it does not meet legal requirements. A RSR <u>cannot</u> place a device back into service and permanently remove the blue tag <u>until the Division grants specific approval.</u>

WARNING TAG

Is a **yellow tag** that signifies a commercial device does not comply with legal requirements (generally the violation is in error of the consumer) and the device may only be used within the period specified on the tag but not after unless the device is in compliance. A RSR can permanently remove the yellow tag after the device meets Handbook 44 requirements.









ATTACHMENT B — LIST OF FEE CODES

The current list of fee codes may be found on the website at:

https://agriculture.az.gov/sites/default/files/AZDWM-148%20FEE%20CODES%2009.01.17.pdf.

<	OF AGRICULTURE				
CODE	DESCRIPTION	AMOUNT	CODE	DESCRIPTION	AMOUNT
VEIG	HING DEVICES - A.R.S. 3-3452(A)		LIQUI	MEASURING DEVICES LPG (METERS) - A.R.S. 3-3452(A)	
001	0-500 pound capacity	\$12.00	027	Small bottle fill measuring devices	\$24.00
002	501-2,000 pound capacity	\$18.00	028	Motor fuel measuring devices, uncompensated	\$24.00
003	2,001-7,500 pound capacity	\$36.00	029	Motor fuel measuring devices, temperature compensating	\$48.00
104	7,501-20,000 pound capacity	\$80.08	030	Motor fuel measuring devices, keylocks	\$48.00
004	20,001-60,000 pound capacity	\$120.00	031	3/4" and 1" meters, uncompensated	\$48.00
005	60,001 pound capacity and greater	\$180.00	032	1 1/4", 1 1/2" and 1 3/4" meters, uncompensated	\$72.00
039	Portable Batch Plants	Varies	033	2" meters and larger, uncompensated	\$72.00
vesto	ck scales must be licensed if used more than 30 day	ys/yr.	034	1 1/4", 1 1/2" and 1 3/4" meters, temp compensating	00.002
			035	2" meters and larger, temperature compensating	\$96.00
QUI	D METERING DEVICES (METERS) OTHER	THAN	036	3/4" and 1" meters, temperature compensating	\$54.00
QUI	FIED PETROLEUM GAS (LPG) - A.R.S. 3-345	52(A)	040	Natural gas filling devices	\$48.00
006	Maximum 12 gallons per minute (gpm)	\$12.00			
007	Maximum 13-150 gpm	\$36.00	MISCE	LLANEOUS DEVICES - A.R.S. 3-3452(A)	
800	Maximum 151-500 gpm	00.002			
009	Maximum 501-1,000 gpm	\$138.00	301	Other linear measuring devices	\$12.00
010	Maximum 1,001 gpm and over	\$168.00	302	Other time measuring mechanical, electrical & electronic devices	\$12.00
			300	All mechanical and electronic counting devices	\$12.00
010	R FUEL DISPENSERS OTHER THAN FOR I	PG			
	A.K.S. 3-3452(A)		OTHER	FEES, PENALTIES AND CHARGES	
011	One meter or blending valve	\$15.00	000	Public Weighmaster - A.K.S. 3-3452(C)	\$48.00
012	Two meters or blending valves	\$30.00	048	Denuty Weighmaster - A R S 3-3452/C)	\$0.00
013	Three meters or blanding values	\$45.00	049	Limited Weighmester - A R S 3-3452(C)	\$0.00
014	Four motors or blanding values	\$60.00	051	Registered Service Asserv (RSA) - A R S 3-3453(C)	\$24.00
015	Five meters or blending values	\$75.00	052	Registered Service Regresortative (RSR) - 4 R S 3-3452(C)	\$4.80
016	Six motors or blanding values	\$90.00	053	Matrology Cartification - 4 R S 3-3416/H)	SUINHOUR
017	Seven meters or blanding valves	\$105.00		statesting, calification interest s stronger,	(\$50 MIN.)
018	Fight maters or blanding values	\$120.00	054	Commercial Livestock Scales - A R S 3-3451/F)	Same as
					davica faa
019	High volume (over 19 gpm) diesel <u>per hose &</u> nozzle	\$15.00	056	VR Stage I Area A, Authority to Construct - A.R.S. 3-3512(D)	\$250.00
020	Key lock, limited access w/ accumulators, per hose & nozzle	\$22.50	057	VR Stage I Area B, Authority to Construct -A.R.S. 3-3512(D)	\$250.00
022	Remote indicator and/or control unit (accessory only)	\$22.50	058	VR Stage II, Authority to Construct - A.R.S. 3-3515(D)	\$250.00
			060	Public Record Request - A.R.S. 39-121.01(D)(1)	Varies
APOI	R RECOVERY TEST (AREA A)		1	Commercial and Non-Commercial Requests	
211	One meter or blending valve	\$30.00	1	Copies	\$.20/page
212	Two meters or blending valves	\$60.00		Computer Reports	\$.02/kb
213	Three meters or blending valves	00.002		CDs	\$1.00/disc
214	Four meters or blending valves	\$120.00	1	Commercial Requests (includes Non-Comerical Fees)	\$.15/record
215	Five meters or blending valves	\$150.00	1	Over 30 minutes staff time	\$25/hour
216	Six meters or blending valves	\$180.00	061	Civil Penalty - ARS 41-2115A	Varies
217	Seven meters or blending valves	\$210.00	062	Credits	Varies
218	Eight meters or blending valves	\$240.00	063	LATE PAYMENT PENALTY - A.R.S. 3-3452(F)	SEE BELOW
	-		099	Forms and Manuals	Varies

PLACED-IN-SERVICE-REPORT (PISR)

The Division frequently uses the term "PLACED IN SER-VICE" which means a RSR has certified that a commercial device is accurate and correct. Per N.I.S.T Handbook 44, a piece of equipment is ACCURATE when its performance, value, indication, delivery, recorded representations, capacity or actual value, etc., as determined by tests made with suitable standards, conforms to the standard within the applicable tolerances and other performance requirements. A piece of equipment is CORRECT when, in addition to being accurate, it meets all applicable specification requirements.

A PLACED IN SERVICE REPORT (PISR) is the form required to be used by a RSR after placing a commercial device in service or permanently removing a licensed device from service. Specifically The PISR is to be completed for:

- \Rightarrow Any tagged device placed into service;
- \Rightarrow Any new or used device placed into service;
- \Rightarrow Any new or used parts installed on a device placed into service;
- \Rightarrow Any current licensed devices installed at new locations; or
- \Rightarrow Removal of any licensed commercial device.

Contact Us

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